

Start Date: JULY 2015  
 End Date: SEPTEMBER 2015

City of Middletown  
 Performance Management and Evaluation System  
 Police Department

Date Printed: 10/15/15  
 Printed By: vanessag

Code	Mth/Year	Quality Characteristic	Objective	Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Curr YTD Total	Prev YTD Total	Bench Mark	Best Practice	Comments
<b>POLICE DEPARTMENT STAFFING/</b>												
500	Q3/2015	Full Time Personnel (#/M)			294.0	402.0	307.0	n/a	n/a	0.0	0.0	
503	Q3/2015	Part Time Personnel (#/M)			8.0	48.0	12.0	n/a	n/a	0.0	0.0	
504	Q3/2015	Seasonal Personnel (#/M)			0.0	9.0	0.0	n/a	n/a	0.0	0.0	
505	Q3/2015	Temporary Personnel (#/M)			1.0	0.0	3.0	n/a	n/a	0.0	0.0	
506	Q3/2015	Total Personnel (#/M)			303.0	450.0	322.0	103.0	104.0	0.0	0.0	
507	Q3/2015	Minority Full Time (%/M)			7.0	18.0	7.7	6.7*	7.9*	0.0	0.0	
508	Q3/2015	Minority Part Time (%/M)			0.0	2.0	0.0	0.0*	0.0*	0.0	0.0	
509	Q3/2015	Minority/Seasonal (%/M)			0.0	1.0	0.0	0.0*	0.0*	0.0	0.0	
510	Q3/2015	Minority/Temporary (%/M)			0.0	0.0	0.0	0.0*	0.0*	0.0	0.0	
511	Q3/2015	Workforce Racial/Ethnicity (%/M)			6.9	13.0	7.1	5.6*	7.2*	0.0	0.0	
512	Q3/2015	Total Training Hours Per Employee (#/M)			5.7	24.0	7.3	9.0	24.5	0.0	0.0	
<b>POLICE PAID/UNPAID LEAVES/</b>												
220	Q3/2015	Sick Hours Used (#/M)			2,032.0	0.0	1,196.0	5,685.0	5,092.5	0.0	0.0	
230	Q3/2015	FMLA Hours Unpaid (#/M)			0.0	0.0	0.0	309.6	0.0	0.0	0.0	
<b>POLICE PERSONNEL ACTIONS/</b>												
200	Q3/2015	Grievances Filed (#/M)			0.0	0.0	5.0	5.0	6.0	0.0	0.0	
210	Q3/2015	Disciplinary Actions (#/M)			4.0	0.0	7.0	12.0	20.0	0.0	0.0	
211	Q3/2015	Terminations (#/M)			0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>POLICE RISK MANAGEMENT/SAFETY/</b>												
240	Q3/2015	Workers Comp Claims Filed (#/M)			4.0	0.0	1.0	7.0	3.0	0.0	0.0	
250	Q3/2015	Days Lost To Injury (#/M)			24.0	0.0	0.0	28.0	87.0	0.0	0.0	
260	Q3/2015	Vehicle Accidents (#/M)			2.0	0.0	4.0	5.0	13.0	0.0	0.0	
270	Q3/2015	Personal Injury Incidents (#/M)			1.0	0.0	0.0	1.0	0.0	0.0	0.0	
<b>CITIZEN SATISFACTION/</b>												
350	Q3/2015	Number of Citizen Complaints (#/M)			3.0	10.5	3.0	18.0	8.0	0.0	0.0	
351	Q3/2015	# of Sustained Complaints (#/M)			1.0	0.0	0.0	3.0	3.0	0.0	0.0	
352	Q3/2015	# of Unfounded Complaints (#/M)			2.0	10.5	3.0	5.0	5.0	0.0	0.0	
353	Q3/2015	# of Not Sustained Complaints (#/M)			0.0	0.0	0.0	0.0	0.0	0.0	0.0	
354	Q3/2015	# of Misconduct Not Based on Orig. Complaint (#/M)			0.0	0.0	0.0	0.0	0.0	0.0	0.0	
355	Q3/2015	# of Use Of Force Incidents (#/M)			30.0	82.2	36.0	75.0	98.0	0.0	0.0	
356	Q3/2015	# In Conformance With Policy (#/M)			29.0	82.2	36.0	73.0	98.0	0.0	0.0	
357	Q3/2015	Total Officers Assaulted (#/M)			6.0	11.7	6.0	15.0	32.0	0.0	0.0	
<b>CRIME/</b>												
103	Q3/2015	Total Part I Crimes (#/M)			898.0	939.0	1,109.0	2,547.0	3,128.0	0.0	0.0	
105	Q3/2015	Murder (#/M)			0.0	0.2	0.0	0.0	2.0	0.0	0.0	
106	Q3/2015	Rape (#/M)			5.0	5.0	17.0	21.0	34.0	0.0	0.0	
107	Q3/2015	Aggravated Assault (#/M)			37.0	17.5	32.0	109.0	137.0	0.0	0.0	
108	Q3/2015	Robbery (#/M)			27.0	19.2	22.0	50.0	67.0	0.0	0.0	
109	Q3/2015	Burglary (#/M)			217.0	156.0	241.0	534.0	678.0	0.0	0.0	
110	Q3/2015	Larceny/Theft (#/M)			587.0	705.0	763.0	1,760.0	2,120.0	0.0	0.0	
111	Q3/2015	Motor Vehicle Thefts (#/M)			25.0	35.3	34.0	73.0	90.0	0.0	0.0	

Start Date: JULY 2015  
End Date: SEPTEMBER 2015

City of Middletown  
Performance Management and Evaluation System  
Police Department

Date Printed: 10/15/15  
Printed By: vanessag

Code	Mth/Year	Objective	Quality Characteristic	Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Prev YTD Total	Curr YTD Total	Bench Mark	Best Practice	Comments
<b>CRIME/</b>												
123	Q3/2015	Domestic Violence Calls (#/M)			157.0	198.5	180.0	561.0	423.0	0.0	0.0	
400	Q3/2015	Calls For Service (#/M)			10,007.0	11,995.5	10,853.0	32,733.0	27,779.0	0.0	0.0	
401	Q3/2015	Officer Initiated Activity (#/M)			1,791.0	2,240.4	2,563.0	8,792.0	5,808.0	0.0	0.0	
402	Q3/2015	Total Activity (#/M)			11,798.0	14,235.9	13,416.0	41,525.0	33,587.0	0.0	0.0	
409	Q3/2015	Humane Officer (#/M)			0.0	732.5	0.0	0.0	0.0	0.0	0.0	
410	Q3/2015	Part One Crimes Per Officer (#/M)			8.6	10.2	13.7	38.6	29.7	0.0	0.0	
411	Q3/2015	Part One Crimes Per 100.00 Population (#/M)			1,642.4	1,716.0	2,026.5	5,710.1	4,645.7	0.0	0.0	
<b>DISCRETIONARY TIME/</b>												
113	Q3/2015	7-3 Uncommitted Patrol Time (%/M)			26.5	99.0	47.5	n/a	n/a	0.0	0.0	
114	Q3/2015	3-11 Uncommitted Patrol Time (%/M)			21.9	99.0	66.8	n/a	n/a	0.0	0.0	
115	Q3/2015	11-7 Uncommitted Patrol Time (%/M)			25.6	99.0	89.3	n/a	n/a	0.0	0.0	
116	Q3/2015	1ST 4HRS 11-7 Uncommitted Patrol Time (%/M)			10.6	99.0	74.1	n/a	n/a	0.0	0.0	
117	Q3/2015	Average Uncommitted Patrol Time (%/M)			29.1	99.0	62.1	n/a	n/a	0.0	0.0	
<b>ENFORCEMENT/</b>												
130	Q3/2015	All Arrests-Includes Others not Booked (#/M)			1,603.0	2,040.5	1,452.0	5,072.0	4,411.0	0.0	0.0	
135	Q3/2015	Total Drug Arrests (#/M)			160.0	156.8	140.0	420.0	383.0	0.0	0.0	
136	Q3/2015	Misdemeanor Drug Charges (#/M)			75.0	137.0	74.0	237.0	185.0	0.0	0.0	
137	Q3/2015	Felony Drug Charges (#/M)			86.0	57.2	66.0	199.0	108.0	0.0	0.0	
138	Q3/2015	Prisoners Booked Into Jail (#/M)			1,369.0	1,754.0	1,413.0	4,442.0	4,083.0	0.0	0.0	
139	Q3/2015	Average Daily Population (#/M)			62.0	64.5	58.8	58.7*	57.4*	0.0	0.0	
141	Q3/2015	Juvenile Arrests (#/M)			48.0	236.0	89.0	294.0	282.0	0.0	0.0	
142	Q3/2015	% Of Offenses Involving Juveniles (%/M)			0.2	13.4	0.2	0.2*	0.2*	0.0	0.0	
143	Q3/2015	Curfew Contacts (#/M)			11.0	56.7	6.0	14.0	20.0	0.0	0.0	
144	Q3/2015	Curfew Arrests (#/M)			9.0	19.7	5.0	13.0	18.0	0.0	0.0	
145	Q3/2015	Warrants Served (#/M)			982.0	985.0	931.0	3,018.0	3,036.0	0.0	0.0	
147	Q3/2015	Number of Warrants on File (#/M)			9,291.0	9,106.7	8,888.0	2,940.0	3,193.0	0.0	0.0	
148	Q3/2015	Cases Assigned to Detectives (#/M)			351.0	399.8	345.0	948.0	973.0	0.0	0.0	
149	Q3/2015	Clearance Rate (%/M)			38.0	22.3	15.3	37.2*	33.8*	0.0	0.0	
150	Q3/2015	Detective Case Load (#/M)			20.1	19.0	19.2	18.3*	20.1*	0.0	0.0	
160	Q3/2015	Domestic Violence Arrests (#/M)			68.0	100.0	74.0	241.0	177.0	0.0	0.0	
161	Q3/2015	DUI Arrests (#/M)			20.0	65.3	30.0	90.0	77.0	0.0	0.0	
<b>POLICE PERSONNEL/</b>												
8	Q3/2015	Sworn Officers (#/M)			67.0	93.0	72.7	74.9*	66.9*	0.0	0.0	
9	Q3/2015	Dispatchers (#/M)			12.7	17.0	11.0	11.2*	12.0*	0.0	0.0	
10	Q3/2015	Corrections Officers (#/M)			9.0	12.0	9.7	9.9*	9.3*	0.0	0.0	
11	Q3/2015	Civilian Personnel (#/M)			9.3	20.0	9.0	9.0*	9.0*	0.0	0.0	
12	Q3/2015	Part Time Personnel (#/M)			9.0	45.0	14.0	n/a	n/a	0.0	0.0	
13	Q3/2015	Total Personnel (#/M)			101.0	157.0	107.0	108.9*	100.2*	0.0	0.0	

Start Date: JULY 2015  
 End Date: SEPTEMBER 2015

City of Middletown  
 Performance Management and Evaluation System  
**Police Department**

Date Printed: 10/15/15

Printed By: vanessag

Code	Mth/Year	Quality Characteristic	Objective	Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Prev YTD Total	Curr YTD Total	YTD Total	Bench Mark	Best Practice	Comments
<b>RESPONSE TIME/</b>													
358	Q3/2015	Response Time/Priority 1 Calls (#/M)			6.2	5.0	5.9	5.8*	5.9*	5.8*	0.0	0.0	0.0
359	Q3/2015	Response Time/Priority 2 Calls (#/M)			9.8	9.3	8.8	8.8*	9.2*	8.8*	0.0	0.0	0.0
360	Q3/2015	Response Time/Priority 3 Calls (#/M)			13.5	15.7	13.5	13.3*	13.3*	13.3*	0.0	0.0	0.0
<b>TRAFFIC SAFETY/</b>													
48	Q3/2015	Traffic Accidents (#/M)			331.0	583.2	184.0	869.0	869.0	955.0	0.0	0.0	0.0
49	Q3/2015	Injury Traffic Accidents (#/M)			67.0	119.7	35.0	172.0	172.0	194.0	0.0	0.0	0.0
50	Q3/2015	Fatal Traffic Accidents (#/M)			0.0	0.2	0.0	1.0	1.0	0.0	0.0	0.0	0.0
60	Q3/2015	Moving Traffic Citations (#/M)			1,043.0	1,348.5	1,332.0	3,274.0	3,274.0	4,581.0	0.0	0.0	0.0
61	Q3/2015	Parking Citations (#/M)			44.0	183.5	37.0	175.0	175.0	187.0	0.0	0.0	0.0
62	Q3/2015	Warning Traffic Citations (#/M)			89.0	437.3	134.0	470.0	470.0	496.0	0.0	0.0	0.0
63	Q3/2015	Traffic Index (#/M)			15.6	11.6	40.6	24.0*	24.0*	28.6*	0.0	0.0	0.0
64	Q3/2015	Safe Street Red Light Citations (#/M)			0.0	0.0	2,074.0	1,462.0	1,462.0	5,533.0	0.0	0.0	0.0

**Police Customer Satisfaction/**

280	Q3/2015	Customer Satisfaction (%/M)			0.0	0.0	0.0	0.0*	0.0*	0.0*	0.0	0.0	0.0
-----	---------	-----------------------------	--	--	-----	-----	-----	------	------	------	-----	-----	-----

### End of Report for Police Department ###