

Start Date: SEPTEMBER 2017  
 End Date: SEPTEMBER 2017

City of Middletown  
 Performance Management and Evaluation System  
**Police Department**

Date Printed: 10/12/17

Printed By: vanessag

Code	Mth/Year	Objective Quality Characteristic Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Curr YTD Total	Prev YTD Total	Bench Mark	Best Practice	Comments
<b>POLICE DEPARTMENT STAFFING/</b>										
500	09/2017	Full Time Personnel (#/M)	103.0	134.0	101.0	n/a	n/a	0.0	0.0	
503	09/2017	Part Time Personnel (#/M)	3.0	16.0	3.0	n/a	n/a	0.0	0.0	
504	09/2017	Seasonal Personnel (#/M)	0.0	3.0	0.0	n/a	n/a	0.0	0.0	
505	09/2017	Temporary Personnel (#/M)	0.0	0.0	0.0	n/a	n/a	0.0	0.0	
506	09/2017	Total Personnel (#/M)	106.0	150.0	107.0	106.0	107.0	0.0	0.0	
507	09/2017	Minority Full Time (%/M)	7.0	18.0	7.0	7.3*	7.0*	0.0	0.0	
508	09/2017	Minority Part Time (%/M)	0.0	2.0	0.0	0.0*	0.0*	0.0	0.0	
509	09/2017	Minority/Seasonal (%/M)	0.0	1.0	0.0	0.0*	0.0*	0.0	0.0	
510	09/2017	Minority/Temporary (%/M)	0.0	0.0	0.0	0.0*	0.0*	0.0	0.0	
511	09/2017	Workforce Racial/Ethnicity (%/M)	6.6	13.0	6.5	6.2*	6.7*	0.0	0.0	
512	09/2017	Total Training Hours Per Employee (#/M)	4.6	8.0	4.9	35.7	32.9	0.0	0.0	
<b>POLICE PAID/UNPAID LEAVES/</b>										
220	09/2017	Sick Hours Used (#/M)	394.0	0.0	435.5	4,193.0	5,588.5	0.0	0.0	
230	09/2017	FMLA Hours Unpaid (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>POLICE PERSONNEL ACTIONS/</b>										
200	09/2017	Grievances Filed (#/M)	0.0	0.0	0.0	0.0	1.0	0.0	0.0	
210	09/2017	Disciplinary Actions (#/M)	1.0	0.0	1.0	12.0	14.0	0.0	0.0	
211	09/2017	Terminations (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>POLICE RISK MANAGEMENT/SAFETY/</b>										
240	09/2017	Workers Comp Claims Filed (#/M)	1.0	0.0	1.0	13.0	13.0	0.0	0.0	
250	09/2017	Days Lost To Injury (#/M)	37.0	0.0	67.0	123.0	156.3	0.0	0.0	
260	09/2017	Vehicle Accidents (#/M)	2.0	0.0	1.0	18.0	10.0	0.0	0.0	
270	09/2017	Personal Injury Incidents (#/M)	1.0	0.0	0.0	1.0	1.0	0.0	0.0	
<b>CITIZEN SATISFACTION/</b>										
350	09/2017	Number of Citizen Complaints (#/M)	0.0	3.5	0.0	5.0	8.0	0.0	0.0	
351	09/2017	# of Sustained Complaints (#/M)	0.0	0.0	0.0	1.0	2.0	0.0	0.0	
352	09/2017	# of Unfounded Complaints (#/M)	0.0	3.5	0.0	2.0	5.0	0.0	0.0	
353	09/2017	# of Not Sustained Complaints (#/M)	0.0	0.0	0.0	2.0	0.0	0.0	0.0	
354	09/2017	# of Misconduct Not Based on Orig. Complaint (	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
355	09/2017	# of Use Of Force Incidents (#/M)	13.0	27.4	6.0	70.0	78.0	0.0	0.0	
356	09/2017	# In Conformance With Policy (#/M)	12.0	27.4	6.0	69.0	74.0	0.0	0.0	
357	09/2017	Total Officers Assaulted (#/M)	0.0	3.9	1.0	8.0	10.0	0.0	0.0	
<b>CRIME/</b>										
103	09/2017	Total Part I Crimes (#/M)	222.0	313.0	335.0	2,472.0	2,537.0	0.0	0.0	
105	09/2017	Murder (#/M)	0.0	0.1	0.0	8.0	3.0	0.0	0.0	
106	09/2017	Rape (#/M)	4.0	1.7	8.0	28.0	35.0	0.0	0.0	
107	09/2017	Aggravated Assault (#/M)	5.0	5.8	10.0	84.0	99.0	0.0	0.0	
108	09/2017	Robbery (#/M)	8.0	6.4	5.0	70.0	53.0	0.0	0.0	
109	09/2017	Burglary (#/M)	43.0	52.0	73.0	540.0	529.0	0.0	0.0	
110	09/2017	Larceny/Theft (#/M)	151.0	235.0	228.0	1,611.0	1,727.0	0.0	0.0	
111	09/2017	Motor Vehicle Thefts (#/M)	11.0	11.8	11.0	134.0	91.0	0.0	0.0	

Start Date: SEPTEMBER 2017  
 End Date: SEPTEMBER 2017

City of Middletown  
 Performance Management and Evaluation System  
 Police Department

Date Printed: 10/12/17

Printed By: vanessag

Code	Mth/Year	Objective Quality Characteristic Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Curr YTD Total	Prev YTD Total	Bench Mark	Best Practice	Comments
<b>CRIME/</b>										
123	09/2017	Domestic Violence Calls (#/M)	41.0	66.2	54.0	341.0	474.0	0.0	0.0	
400	09/2017	Calls For Service (#/M)	3,410.0	3,998.5	3,654.0	31,191.0	30,580.0	0.0	0.0	
401	09/2017	Officer Initiated Activity (#/M)	736.0	746.8	707.0	7,554.0	6,046.0	0.0	0.0	
402	09/2017	Total Activity (#/M)	4,146.0	4,745.3	4,361.0	38,745.0	36,626.0	0.0	0.0	
409	09/2017	Humane Officer (#/M)	0.0	244.2	0.0	0.0	0.0	0.0	0.0	
410	09/2017	Part One Crimes Per Officer (#/M)	3.3	3.4	4.9	36.3	37.4	0.0	0.0	
411	09/2017	Part One Crimes Per 100,00 Population (#/M)	406.0	572.0	612.7	4,523.8	4,412.2	0.0	0.0	
<b>DISCRETIONARY TIME/</b>										
113	09/2017	7-3 Uncommitted Patrol Time (%/M)	1.2	33.0	9.3	n/a	n/a	0.0	0.0	
114	09/2017	3-11 Uncommitted Patrol Time (%/M)	22.7	33.0	11.2	n/a	n/a	0.0	0.0	
115	09/2017	11-7 Uncommitted Patrol Time (%/M)	19.2	33.0	31.6	n/a	n/a	0.0	0.0	
116	09/2017	1ST 4HRS 11-7 Uncommitted Patrol Time (%/M)	16.5	33.0	29.5	n/a	n/a	0.0	0.0	
117	09/2017	Average Uncommitted Patrol Time (%/M)	14.4	33.0	17.4	n/a	n/a	0.0	0.0	
<b>ENFORCEMENT/</b>										
130	09/2017	All Arrests-Includes Others not Booked (#/M)	401.0	680.2	541.0	4,960.0	4,750.0	0.0	0.0	
135	09/2017	Total Drug Arrests (#/M)	57.0	52.3	0.0	718.0	503.0	0.0	0.0	
136	09/2017	Misdemeanor Drug Charges (#/M)	20.0	45.7	9.0	240.0	237.0	0.0	0.0	
137	09/2017	Felony Drug Charges (#/M)	37.0	19.1	7.0	478.0	282.0	0.0	0.0	
138	09/2017	Prisoners Booked Into Jail (#/M)	312.0	584.7	418.0	3,699.0	3,926.0	0.0	0.0	
139	09/2017	Average Daily Population (#/M)	66.7	64.5	60.7	60.4*	119.6*	0.0	0.0	
141	09/2017	Juvenile Arrests (#/M)	51.0	78.7	36.0	342.0	240.0	0.0	0.0	
142	09/2017	% Of Offenses Involving Juveniles (%/M)	0.2	13.4	0.2	0.2*	0.2*	0.0	0.0	
143	09/2017	Curfew Contacts (#/M)	0.0	18.9	2.0	5.0	7.0	0.0	0.0	
144	09/2017	Curfew Arrests (#/M)	0.0	6.6	2.0	5.0	7.0	0.0	0.0	
145	09/2017	Warrants Served (#/M)	364.0	328.3	301.0	4,231.0	2,757.0	0.0	0.0	
147	09/2017	Number of Warrants on File (#/M)	4,258.0	3,035.6	3,171.0	4,258.0	3,171.0	0.0	0.0	
148	09/2017	Cases Assigned to Detectives (#/M)	81.0	133.3	90.0	867.0	853.0	0.0	0.0	
149	09/2017	Clearance Rate (%/M)	20.0	22.3	33.0	26.8*	29.0*	0.0	0.0	
150	09/2017	Detective Case Load (#/M)	12.2	19.0	14.6	13.8*	15.0*	0.0	0.0	
160	09/2017	Domestic Violence Arrests (#/M)	17.0	33.3	29.0	143.0	237.0	0.0	0.0	
161	09/2017	DUI Arrests (#/M)	16.0	21.8	9.0	141.0	94.0	0.0	0.0	
<b>POLICE PERSONNEL/</b>										
8	09/2017	Sworn Officers (#/M)	68.0	93.0	68.0	68.3*	67.6*	0.0	0.0	
9	09/2017	Dispatchers (#/M)	14.0	17.0	12.0	13.1*	13.8*	0.0	0.0	
10	09/2017	Corrections Officers (#/M)	11.0	12.0	11.0	10.8*	10.4*	0.0	0.0	
11	09/2017	Civilian Personnel (#/M)	10.0	20.0	10.0	10.0*	10.0*	0.0	0.0	
12	09/2017	Part Time Personnel (#/M)	3.0	15.0	3.0	n/a	n/a	0.0	0.0	
13	09/2017	Total Personnel (#/M)	106.0	157.0	107.0	105.2*	105.1*	0.0	0.0	

Start Date: SEPTEMBER 2017  
 End Date: SEPTEMBER 2017

City of Middletown  
 Performance Management and Evaluation System  
 Police Department

Date Printed: 10/12/17  
 Printed By: vanessag

Code	Year	Objective Mth/ Quality Characteristic Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Curr YTD Total	Prev YTD Total	Bench Mark	Best Practice	Comments
<b>RESPONSE TIME/</b>										
358	09/2017	Response Time/Priority 1 Calls (#/M)	6.9	5.0	5.4	6.2*	6.2*	0.0	0.0	
359	09/2017	Response Time/Priority 2 Calls (#/M)	11.7	9.3	10.7	10.9*	10.5*	0.0	0.0	
360	09/2017	Response Time/Priority 3 Calls (#/M)	15.3	15.7	16.4	15.4*	13.9*	0.0	0.0	
<b>TRAFFIC SAFETY/</b>										
48	09/2017	Traffic Accidents (#/M)	89.0	194.4	120.0	804.0	1,034.0	0.0	0.0	
49	09/2017	Injury Traffic Accidents (#/M)	23.0	39.9	22.0	195.0	237.0	0.0	0.0	
50	09/2017	Fatal Traffic Accidents (#/M)	0.0	0.1	0.0	4.0	1.0	0.0	0.0	
60	09/2017	Moving Traffic Citations (#/M)	293.0	449.5	409.0	3,310.0	3,469.0	0.0	0.0	
61	09/2017	Parking Citations (#/M)	11.0	61.2	7.0	58.0	53.0	0.0	0.0	
62	09/2017	Warning Traffic Citations (#/M)	49.0	145.8	28.0	206.0	280.0	0.0	0.0	
63	09/2017	Traffic Index (#/M)	12.7	11.6	18.6	17.3*	15.0*	0.0	0.0	
64	09/2017	Safe Street Red Light Citations (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
<b>~Police Customer Satisfaction/</b>										
280	09/2017	Customer Satisfaction (%/M)	0.0	0.0	0.0	0.0*	0.0*	0.0	0.0	

### End of Report for Police Department ###