

Start Date: JULY 2017
 End Date: SEPTEMBER 2017

City of Middletown
 Performance Management and Evaluation System
Police Department

Date Printed: 10/12/17

Printed By: vanessag

Code	Mth/Year	Objective Quality Characteristic Specific Measure for Performance	Monthly Actual	Target	Prev Year Same Month	Curr YTD Total	Prev YTD Total	Bench Mark	Best Practice	Comments
POLICE DEPARTMENT STAFFING/										
500	Q3/2017	Full Time Personnel (#/M)	308.0	402.0	307.0	n/a	n/a	0.0	0.0	
503	Q3/2017	Part Time Personnel (#/M)	9.0	48.0	9.0	n/a	n/a	0.0	0.0	
504	Q3/2017	Seasonal Personnel (#/M)	0.0	9.0	0.0	n/a	n/a	0.0	0.0	
505	Q3/2017	Temporary Personnel (#/M)	0.0	0.0	0.0	n/a	n/a	0.0	0.0	
506	Q3/2017	Total Personnel (#/M)	317.0	450.0	319.0	106.0	107.0	0.0	0.0	
507	Q3/2017	Minority Full Time (%/M)	7.7	18.0	7.0	7.3*	7.0*	0.0	0.0	
508	Q3/2017	Minority Part Time (%/M)	0.0	2.0	0.0	0.0*	0.0*	0.0	0.0	
509	Q3/2017	Minority/Seasonal (%/M)	0.0	1.0	0.0	0.0*	0.0*	0.0	0.0	
510	Q3/2017	Minority/Temporary (%/M)	0.0	0.0	0.0	0.0*	0.0*	0.0	0.0	
511	Q3/2017	Workforce Racial/Ethnicity (%/M)	7.2	13.0	6.6	6.2*	6.7*	0.0	0.0	
512	Q3/2017	Total Training Hours Per Employee (#/M)	13.8	24.0	9.9	35.7	32.9	0.0	0.0	
POLICE PAID/UNPAID LEAVES/										
220	Q3/2017	Sick Hours Used (#/M)	1,313.0	0.0	1,556.0	4,193.0	5,588.5	0.0	0.0	
230	Q3/2017	FMLA Hours Unpaid (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
POLICE PERSONNEL ACTIONS/										
200	Q3/2017	Grievances Filed (#/M)	0.0	0.0	1.0	0.0	1.0	0.0	0.0	
210	Q3/2017	Disciplinary Actions (#/M)	4.0	0.0	6.0	12.0	14.0	0.0	0.0	
211	Q3/2017	Terminations (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
POLICE RISK MANAGEMENT/SAFETY/										
240	Q3/2017	Workers Comp Claims Filed (#/M)	4.0	0.0	4.0	13.0	13.0	0.0	0.0	
250	Q3/2017	Days Lost To Injury (#/M)	83.0	0.0	140.0	123.0	156.3	0.0	0.0	
260	Q3/2017	Vehicle Accidents (#/M)	4.0	0.0	2.0	18.0	10.0	0.0	0.0	
270	Q3/2017	Personal Injury Incidents (#/M)	1.0	0.0	0.0	1.0	1.0	0.0	0.0	
CITIZEN SATISFACTION/										
350	Q3/2017	Number of Citizen Complaints (#/M)	1.0	10.5	2.0	5.0	8.0	0.0	0.0	
351	Q3/2017	# of Sustained Complaints (#/M)	0.0	0.0	0.0	1.0	2.0	0.0	0.0	
352	Q3/2017	# of Unfounded Complaints (#/M)	0.0	10.5	2.0	2.0	5.0	0.0	0.0	
353	Q3/2017	# of Not Sustained Complaints (#/M)	1.0	0.0	0.0	2.0	0.0	0.0	0.0	
354	Q3/2017	# of Misconduct Not Based on Orig. Complaint (0.0	0.0	0.0	0.0	0.0	0.0	0.0	
355	Q3/2017	# of Use Of Force Incidents (#/M)	33.0	82.2	22.0	70.0	78.0	0.0	0.0	
356	Q3/2017	# In Conformance With Policy (#/M)	32.0	82.2	21.0	69.0	74.0	0.0	0.0	
357	Q3/2017	Total Officers Assaulted (#/M)	1.0	11.7	3.0	8.0	10.0	0.0	0.0	
CRIME/										
103	Q3/2017	Total Part I Crimes (#/M)	832.0	939.0	971.0	2,472.0	2,537.0	0.0	0.0	
105	Q3/2017	Murder (#/M)	1.0	0.2	0.0	8.0	3.0	0.0	0.0	
106	Q3/2017	Rape (#/M)	12.0	5.0	18.0	28.0	35.0	0.0	0.0	
107	Q3/2017	Aggravated Assault (#/M)	25.0	17.5	36.0	84.0	99.0	0.0	0.0	
108	Q3/2017	Robbery (#/M)	20.0	19.2	23.0	70.0	53.0	0.0	0.0	
109	Q3/2017	Burglary (#/M)	186.0	156.0	216.0	540.0	529.0	0.0	0.0	
110	Q3/2017	Larceny/Theft (#/M)	543.0	705.0	641.0	1,611.0	1,727.0	0.0	0.0	
111	Q3/2017	Motor Vehicle Thefts (#/M)	45.0	35.3	37.0	134.0	91.0	0.0	0.0	

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CRIME/										
123	Q3/2017	Domestic Violence Calls (#/M)	110.0	198.5	163.0	341.0	474.0	0.0	0.0	
400	Q3/2017	Calls For Service (#/M)	10,583.0	11,995.5	10,939.0	31,191.0	30,580.0	0.0	0.0	
401	Q3/2017	Officer Initiated Activity (#/M)	2,381.0	2,240.4	2,081.0	7,554.0	6,046.0	0.0	0.0	
402	Q3/2017	Total Activity (#/M)	12,964.0	14,235.9	13,020.0	38,745.0	36,626.0	0.0	0.0	
409	Q3/2017	Humane Officer (#/M)	0.0	732.5	0.0	0.0	0.0	0.0	0.0	
410	Q3/2017	Part One Crimes Per Officer (#/M)	12.2	10.2	14.2	36.3	37.4	0.0	0.0	
411	Q3/2017	Part One Crimes Per 100,00 Population (#/M)	1,523.5	1,716.0	1,776.0	4,523.8	4,412.2	0.0	0.0	
DISCRETIONARY TIME/										
113	Q3/2017	7-3 Uncommitted Patrol Time (%/M)	12.9	99.0	14.1	n/a	n/a	0.0	0.0	
114	Q3/2017	3-11 Uncommitted Patrol Time (%/M)	62.8	99.0	37.6	n/a	n/a	0.0	0.0	
115	Q3/2017	11-7 Uncommitted Patrol Time (%/M)	31.6	99.0	69.1	n/a	n/a	0.0	0.0	
116	Q3/2017	1ST 4HRS 11-7 Uncommitted Patrol Time (%/M)	18.8	99.0	55.9	n/a	n/a	0.0	0.0	
117	Q3/2017	Average Uncommitted Patrol Time (%/M)	35.8	99.0	40.2	n/a	n/a	0.0	0.0	
ENFORCEMENT/										
130	Q3/2017	All Arrests-Includes Others not Booked (#/M)	1,442.0	2,040.5	1,630.0	4,960.0	4,750.0	0.0	0.0	
135	Q3/2017	Total Drug Arrests (#/M)	215.0	156.8	144.0	718.0	503.0	0.0	0.0	
136	Q3/2017	Misdemeanor Drug Charges (#/M)	57.0	137.0	68.0	240.0	237.0	0.0	0.0	
137	Q3/2017	Felony Drug Charges (#/M)	158.0	57.2	92.0	478.0	282.0	0.0	0.0	
138	Q3/2017	Prisoners Booked Into Jail (#/M)	1,064.0	1,754.0	1,313.0	3,699.0	3,926.0	0.0	0.0	
139	Q3/2017	Average Daily Population (#/M)	64.3	64.5	60.9	60.4*	119.6*	0.0	0.0	
141	Q3/2017	Juvenile Arrests (#/M)	86.0	236.0	93.0	342.0	240.0	0.0	0.0	
142	Q3/2017	% Of Offenses Involving Juveniles (%/M)	0.2	13.4	0.2	0.2*	0.2*	0.0	0.0	
143	Q3/2017	Curfew Contacts (#/M)	4.0	56.7	7.0	5.0	7.0	0.0	0.0	
144	Q3/2017	Curfew Arrests (#/M)	4.0	19.7	7.0	5.0	7.0	0.0	0.0	
145	Q3/2017	Warrants Served (#/M)	1,188.0	985.0	904.0	4,231.0	2,757.0	0.0	0.0	
147	Q3/2017	Number of Warrants on File (#/M)	12,408.0	9,106.7	9,429.0	4,258.0	3,171.0	0.0	0.0	
148	Q3/2017	Cases Assigned to Detectives (#/M)	271.0	399.8	264.0	867.0	853.0	0.0	0.0	
149	Q3/2017	Clearance Rate (%/M)	26.7	22.3	36.7	26.8*	29.0*	0.0	0.0	
150	Q3/2017	Detective Case Load (#/M)	13.1	19.0	13.3	13.8*	15.0*	0.0	0.0	
160	Q3/2017	Domestic Violence Arrests (#/M)	50.0	100.0	79.0	143.0	237.0	0.0	0.0	
161	Q3/2017	DUI Arrests (#/M)	39.0	65.3	50.0	141.0	94.0	0.0	0.0	
POLICE PERSONNEL/										
8	Q3/2017	Sworn Officers (#/M)	68.3	93.0	68.0	68.3*	67.6*	0.0	0.0	
9	Q3/2017	Dispatchers (#/M)	13.3	17.0	13.3	13.1*	13.8*	0.0	0.0	
10	Q3/2017	Corrections Officers (#/M)	11.0	12.0	11.0	10.8*	10.4*	0.0	0.0	
11	Q3/2017	Civilian Personnel (#/M)	10.0	20.0	10.0	10.0*	10.0*	0.0	0.0	
12	Q3/2017	Part Time Personnel (#/M)	9.0	45.0	9.0	n/a	n/a	0.0	0.0	
13	Q3/2017	Total Personnel (#/M)	105.7	157.0	106.3	105.2*	105.1*	0.0	0.0	

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RESPONSE TIME/										
358	Q3/2017	Response Time/Priority 1 Calls (#/M)	5.5	5.0	5.3	6.2*	6.2*	0.0	0.0	
359	Q3/2017	Response Time/Priority 2 Calls (#/M)	11.0	9.3	10.7	10.9*	10.5*	0.0	0.0	
360	Q3/2017	Response Time/Priority 3 Calls (#/M)	15.1	15.7	14.8	15.4*	13.9*	0.0	0.0	
TRAFFIC SAFETY/										
48	Q3/2017	Traffic Accidents (#/M)	259.0	583.2	364.0	804.0	1,034.0	0.0	0.0	
49	Q3/2017	Injury Traffic Accidents (#/M)	61.0	119.7	78.0	195.0	237.0	0.0	0.0	
50	Q3/2017	Fatal Traffic Accidents (#/M)	0.0	0.2	1.0	4.0	1.0	0.0	0.0	
60	Q3/2017	Moving Traffic Citations (#/M)	1,022.0	1,348.5	1,214.0	3,310.0	3,469.0	0.0	0.0	
61	Q3/2017	Parking Citations (#/M)	21.0	183.5	22.0	58.0	53.0	0.0	0.0	
62	Q3/2017	Warning Traffic Citations (#/M)	99.0	437.3	94.0	206.0	280.0	0.0	0.0	
63	Q3/2017	Traffic Index (#/M)	17.2	11.6	15.8	17.3*	15.0*	0.0	0.0	
64	Q3/2017	Safe Street Red Light Citations (#/M)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
~Police Customer Satisfaction/										
280	Q3/2017	Customer Satisfaction (%/M)	0.0	0.0	0.0	0.0*	0.0*	0.0	0.0	