Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Administration	2	5	8	1	/	/	/	/	/	/	/	/	16
Automated Alert	0	0	0	11	/	/	/	/	/	/	/	/	11
Computer Hardware	44	28	48	25	/	/	/	/	/	/	/	/	145
Computer Software	52	61	50	27	/	/	/	/	/	/	/	/	190
Email Access	11	3	7	9	/	/	/	/	/	/	/	/	30
Employee modification	3	2	4	2	/	/	/	/	/	/	/	/	11
GIS/Mapping	4	8	8	2	/	/	/	/	/	/	/	/	22
Graphic Design & Multimedia	1	0	2	0	/	/	/	/	/	/	/	/	3
Internet Access	3	2	5	3	/	/	/	/	/	/	/	/	13
Login & Passwords	12	9	26	6	/	/	/	/	/	/	/	/	53
Network Connectivity	7	12	14	7	/	/	/	/	/	/	/	/	40
Printers, Copiers, Scanners, Faxes	14	10	14	7	/	/	/	/	/	/	/	/	45
Process - Remove User	0	4	0	1	/	/	/	/	/	/	/	/	5
Public Requests	3	0	7	0	/	/	/	/	/	/	/	/	10
Public Safety Vehicles & Mapping	9	2	4	1	/	/	/	/	/	/	/	/	16
Purchase Request	0	1	5	4	/	/	/	/	/	/	/	/	10
Security	25	4	9	7	/	/	/	/	/	/	/	/	45
Servers	4	11	27	2	/	/	/	/	/	/	/	/	44
Software Development & Modifications	11	9	7	2	/	/	/	/	/	/	/	/	29
Telephones, Voicemail & Mobile Devices	7	10	14	9	/	/	/	/	/	/	/	/	40
Training	1	1	2	0	/	/	/	/	/	/	/	/	4
Uncategorized	0	0	4	2	/	/	/	/	/	/	/	/	6
Website Updates	6	16	16	9	/	/	/	/	/	/	/	/	47
Total	219	198	281	137	/	/	/	/	/	/	/	/	835